

# Award-Winning Credit and Identity Protection From Carefull

In a world of daily data breaches, text scams and phishing emails, it's important to safeguard your credit and identity now more than ever. Synovus Plus customers now have complimentary access to Carefull's advanced credit and identity monitoring, scanning the dark web for leaked and stolen personal information and monitoring your credit report for suspicious events.

If issues do arise, your Carefull membership also comes with \$1 million of Identity Theft Insurance, plus Carefull's award-winning white-glove care team on your side. All because you're with Synovus.

Get your Carefull protection in just minutes, and get back to focusing on the things that matter.

## Key features and benefits



### Credit monitoring

#### 24/7 monitoring and alerting

Carefull alerts you about any event on your credit report, including any changes to your credit profile—such as new inquiries, accounts opened, address or employer changes and bankruptcy

#### Change of address monitoring

Carefull notifies you in the event that they discover a new address report on your credit file, a request to alter your address, a new lease, an application for a credit line using a new address, or your consent to be a user/co-signer for someone else

#### Credit resolution specialists via phone

Access to on-demand, U.S.-based specialists who are specially trained to fix any credit related issues that arise (Ex. supporting credit freezes, placing fraud locks with each of the 3 credit bureaus)



### Identity monitoring

Dark web monitoring scours websites, blogs, peer-to-peer networks and chat rooms and notifies you if your personal information is found. Monitored information includes:

- Social Security Number
- Passport
- Address
- Driver's License
- Email
- Phone
- Passwords

#### Identity restoration & recovery support

Live U.S.-based specialists who are specially trained to assist you if your identity has been compromised by fraud or identity theft. This includes helping to secure your identity, information and accounts, disputing fraudulent transactions or lines or credit, freezing credit or placing a fraud alert, and filing the necessary reports



### \$1 million in Identity Theft Insurance

Reimbursement of up to \$1 million with \$0 deductible for expenses associated with identity theft recovery

- Lost wages or income
- Attorney and legal fees
- Stolen funds



### Educational content on fraud and scams

#### Timely articles and advice on the latest fraud and scams

Access to Carefull's library of 250+ articles to get ahead of fraud and scams, plus additional articles on helping aging parents with money, dementia and Alzheimer's, and more

US-based customer support is available via chat, email, and phone to help address any technical, fraud or scam related issues.

For more information about our credit and identity protection services, reach out to our partners at Carefull 833-836-0050.

Terms of service, privacy policy, disclosures, and details available at [www.getcarefull.com](http://www.getcarefull.com)

